

Heman Properties

Privacy Policy

Effective Date: May 21st, 2026

This Privacy Policy describes how Heman Properties ("Company," "we," "us," or "our") collects, uses, and shares information about you when you interact with our services, including via SMS/text messaging.

1. Information We Collect

We may collect the following types of information:

- Contact information: name, email address, phone number, and mailing address
 - Communications data: messages you send to us, including via SMS/text
 - Usage data: how you interact with our website and services
 - Any other information you voluntarily provide
-

2. SMS / Text Messaging

Consent

By providing your mobile phone number and opting in to our text messaging program, you consent to receive SMS messages from Heman Properties. You may receive messages related to:

- Appointment reminders and scheduling confirmations
- Customer support and service notifications
- Promotional offers and marketing communications
- Account updates and transactional information

Message Frequency

Message frequency will vary based on your interactions with our services and your preferences.

Opt-Out

You may opt out of receiving SMS messages at any time by replying STOP to any message from us. After opting out, you will receive a one-time confirmation message. To re-subscribe, reply START.

Help

Reply HELP to any message for assistance, or contact us directly using the information in the "Contact Us" section below.

Rates

Message and data rates may apply based on your mobile carrier's plan. Heman Properties is not responsible for any charges from your carrier.

3. How We Use Your Information

We use the information we collect to:

- Provide, operate, and improve our products and services
 - Communicate with you, including via SMS, about appointments, support, and promotions
 - Respond to your inquiries and requests
 - Comply with legal obligations
 - Protect against fraud and ensure the security of our services
-

4. Sharing of Information

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

We may share your information only in the following limited circumstances:

- Service providers: We may share information with vendors who assist us in operating our business (e.g., SMS platform providers), subject to confidentiality obligations. These providers are prohibited from using your information for their own marketing purposes.
 - Legal compliance: We may disclose information when required by law, court order, or governmental authority.
 - Business transfers: In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction.
 - With your consent: We may share information in other ways with your explicit permission.
-

5. Data Retention

We retain your personal information, including SMS opt-in data, only as long as necessary to fulfill the purposes described in this policy or as required by law. You may request deletion of your data at any time by contacting us.

6. Your Rights and Choices

Depending on your location, you may have the right to:

- Access the personal information we hold about you
- Request correction of inaccurate information

- Request deletion of your personal information
- Opt out of certain communications, including SMS messages (reply STOP)
- Lodge a complaint with a data protection authority

To exercise these rights, please contact us using the information below.

7. Security

We implement reasonable technical and organizational measures to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure.

8. Children's Privacy

Our services are not directed to individuals under the age of 13. We do not knowingly collect personal information from children. If you believe we have inadvertently collected such information, please contact us and we will promptly delete it.

9. Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we will post the updated policy on our website with a revised effective date. Continued use of our services after any changes constitutes acceptance of the updated policy.

10. Contact Us

If you have questions about this Privacy Policy or our data practices, please contact us:

Heman Properties
420 S Adams Ave
Aurora, MO, 65605
Brett@hemanproperties.com
417-812-5672
hemanproperties.com
